### EMPLOYING CROWDSOURCING IN A HIGHER EDUCATION COMPUTER SCIENCE COURSE

A case study





### Contributors

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# Case study overview

- Interdisciplinary orientation: Digital Technologies + Cultural Heritage +
  Citizen Science + Education
- How can digital crowdsourcing become part of a homework assignment involving higher education students of computer science?
- How can digital heritage collections be utilized in this context?
- What are the potential benefits for CS students and IT research?
- Students assume a dual role: citizens-contributors and scientists-researchers





# Homework assignment

- Informatics course on "Knowledge Systems and Technologies" at NTUA
- 98 fourth-year undergraduate students
- Participation in online campaign to enrich the metadata of music tracks collections
- Apply semantic web technologies to construct a knowledge graph,
  extract useful information, and make music tracks recommendations
- Openly available annotated dataset, which can be useful for machine learning models for music tagging





# Research questions

- What were the educational benefits in line with the objectives of the computer science course?
  - understanding of structure and semantics of (meta-)data
  - processes and technologies for data management (enrichment, knowledge graph, queries)
- How was the participation experience perceived by students?
  - feelings and attitudes
  - user experience of digital technologies





# Methodology

DATASET CURATION

Select and clean metadata from Europeana music collections (854 tracks selected)

SETUP ENRICHMENT TASKS AND CROWDSOURCING CAMPAIGN

Add tags about "Emotion", "Genre", and "Instruments". Up-/downvote (peer-review). Free text comments.

BUILD AND QUERY A MUSIC KNOWLEDGE BASE

Link with Wikidata; Use NLP and sentiment intensity analysis; Build an ontology; Construct SPARQL queries that return similar tracks



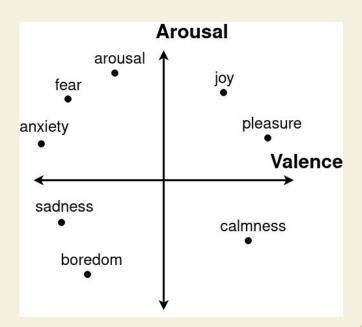
citizen Heritage

# Methodology

2)

SETUP OF ENRICHMENT TASKS AND CROWDSOURCING CAMPAIGN

Emotion tags in Russel circumplex model





citizen Heritage

#### a nuda / Fausto Leali







▶ 0:00 / 0:30 —



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CREATOR

Leali, Fausto

RIGHTS STATEMENT



CONTENT PROVIDER

Internet Culturale / Biblioteca Nazionale Braidense - Milano

#### TAGS

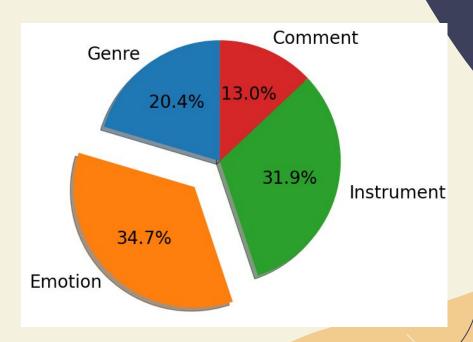


Try to identify which **Emotion** is triggered while listening to the music track. (up to 2 tags). Then specify the **Genre** you think the music track belongs to? (up to 2 tags). Finally, tell us which musical **Instruments** you hear on the music track? If you hear a full orchestra select the Orchestra tag. (no limit on tags)

Emotion	
Pleasure	\$ 12 0 ₽
Arousal	± 0 € 0 ₽
Calmness	<b>3</b> 0 6 0 ₽
Sadness	\$ \$10₽
Joy	\$ €10₽
Genre	
Rock music	±
Jazz	

## Campaign results

- 8399 added tags
- 834 free text comments
- 49351 up-votes and 495 down-votes
- 5147 tags after keeping only top-ranked based on votes







# Evaluation by participants

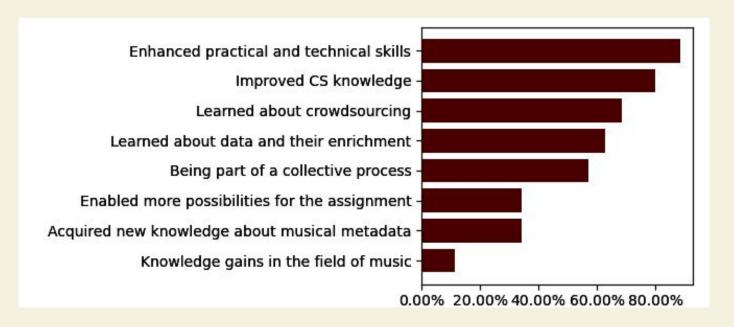
- Online survey consisting of closed and open questions
- Completed by 35 students (5 females and 30 males)
- Understand how students perceived the crowdsourcing process as a part of their mini-project assignment
- Collected useful feedback about the CrowdHeritage platform



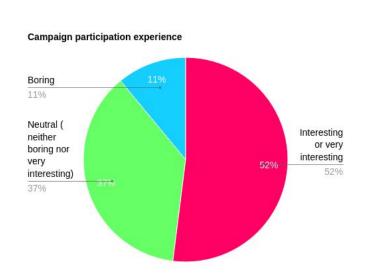


#### Evaluation Results: learning outcomes

Benefits mostly appreciated by students



#### Evaluation Results: engagement



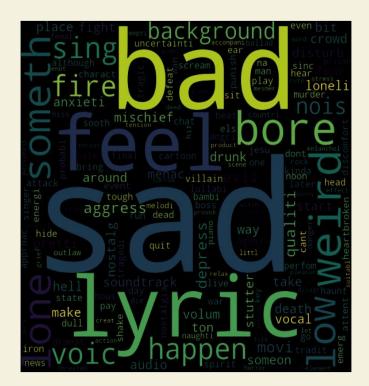
- 46% found that certain tasks required music knowledge they lacked
- 35% perceived annotation tasks as too time-consuming (each students was encouraged to annotate 80 items)

- 11% stated knowledge gains in the field of music (e.g. learning about new songs, genres, instruments)
- 34% stated that they acquired new knowledge about cultural and musical metadata (e.g. their structure, properties)

#### **Evaluation Results**

Sentiment analysis of the 834 free text comments





#### Some conclusions

- Students mostly appreciated competences which advanced their computer science expertise (technical and methods skills)
- Feelings about engagement appear mixed:
  - 94% of students agreed or strongly agreed that the CrowdHeritage platform was very usable and user-friendly
  - Quite demanding goal
  - Certain tasks required quite advanced knowledge about music
  - Crowdsourced citizen science entails labor and the repetitive or mundane nature of tasks often understated





# Open dataset

- Filtered resulting dataset can be valuable for the prototyping and evaluation of Music Information Retrieval models (for genre, instrument, and emotion recognition)
- 699 music tracks that have at least a 30-secs duration and are annotated wrt genre, emotion, and identified instruments
- Correlation between tags: most frequently observed pair tags reflect intuitive knowledge about music (e.g. Rock-Drums, Classical-Orchestra, Calmness-Instrumental) and are in accordance with prior findings





#### Recommendations

- The crowdsourcing setup should serve the objectives of the course and should be clearly explained to the students
- The crowdsourcing tasks should not be too cumbersome
- Emphasis should be given to crowdsourcing as a process and not just as a task in itself
- Particular attention should be paid to data curation and preparation
- It is of added-value if the results of crowdsourcing are made openly available and have an impact beyond the course







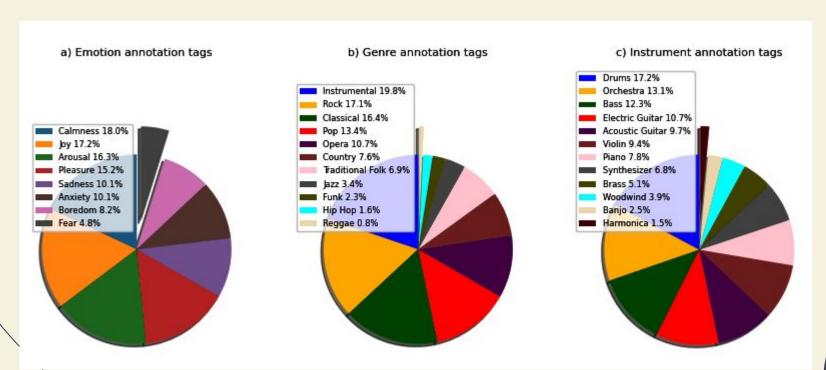
# THANKS!

DO YOU HAVE ANY QUESTIONS?



#### Campaign Results

Annotation tags per metadata property



#### **Evaluation Results**

Sentiment analysis of the 834 free text comments



